

## TESTIMONIALS MJB ELECTRICAL

Sean M.

San Francisco, CA

I meant to write this review after MJB's first visit. It wasn't until Jeff came back to give me a quote on some additional work that I realized I hadn't written an earlier review.

I recently purchased a new house that needed some minor upgrades. Needless to say I have dealt with a fair number of contractors and specific trades throughout the process.

My experience with MJB electric stood out from the rest by quite a bit. They came out for the initial quote when they said they would. They provided an easy to understand concise quote and made it easy to arrange the work around my schedule. When they did the work they were particularly careful and neat - they even wore those hospital-type booties over their work shoes so not to track anything around the house! They completed the work on time and for the amount quoted and even fixed a few minor things that weren't on the list!

I highly recommend Jeff and MJB Electrical for any electrical work.

Lilian V.

San Mateo, CA

Jeff has come out to my home on several occasions, and he is always very prompt and professional.

I live in a very old house that is in need of lots of upgrading and repairs. Jeff has been a life saver by giving me great service I can always count on. It isn't easy finding an electrician, or any contractor for that matter, that consistently gives quality work. I don't have any worry about the quality of work from MJB, everything is always done with grade A service and parts.

I also appreciate Jeff and his crew taking the time to explain what's what after completing a job.

I highly recommend MJB Electric

Paige A.

Burlingame, CA

We've used MJB twice and have been very happy with their work. The technician Jeremy was about as thoughtful, thorough, professional, and pleasant as they come. I had heard that MJB was good but expensive, but the quote we got on a project was less than another quote we received. I will always call MJB and request Jeremy in the future, he was so terrific.

Joel S.

San Francisco, CA

These guys are simply fantastic. Professional, courteous, and they even bring their own shoe covers! The pricing is all up front, leaving you with no fear of getting scammed. And most importantly, the work they do is top notch. You can tell they care about getting the project done right. They even do a great job cleaning up - I had some serious work done, including drilling and cutting into walls, and by the time they left, everything was spotless. Jeff and his crew are fantastic, and I will definitely use them again, and recommend them to others.

Stephanie R.

Davis, CA

We have an old 50's ranch that has required a lot of updating. MJB upgraded our service panel and rewired the living room and garage. There were frequent job delays due to weather and schedule conflicts with their other jobs. MJB's price was not cheap but reasonable. Quality of work is excellent.

Timothy H.

Burlingame, CA

We reviewed about seven companies to perform house rewiring and spa wiring. We selected MJB because of the owner's knowledge over the others. They held our hand and outlined what to expect to protect the safety of our family during the rewiring. Safety is #1 especially when you have children running around.

What I learned was: never rely on Craigslist unless you wish to get hijacked by incompetent workers many of who are probably not legal workers.

The legal exposure is just too great. So we chose a local company and things worked out fine.

They installed voice smoke alarms to wake us up in case of a fire or Carbon Monoxide leak rather than the old beep alarms that won't wake us up from a sound sleep.

Happy Campers

Darren T.

San Mateo, CA

Just wanted to let everyone there know how pleased we are with Jeremy's work. We presented him with a few difficult challenges and he came through in the clutch! Very prompt, courteous, and conscientious with our home.

If we ever need electrical service again we now know who to call!

LilaC, and  
DarrenT

D R.

San Francisco, CA

We are very pleased with the quality and service from MJB. Jeremy was the MJB team member who did our electrical work. He was extremely diligent, skillful, and pleasant. We also appreciated how careful he was; he treated our home as if it were his own. We will certainly call on MJB again.

Supah D.

San Francisco, CA

I had these guys come out last week to do a 200 amp service upgrade. I also had a few old fixtures that needed to be replaced. They were super professional with giving me a reasonable quote and actually followed through with it with no surprises at the end. The job was done quickly and they cleaned up after themselves. The owner also called me right after I submitted request!

Michelle Y.

Mountain View, CA

MJB is bookmarked as the electricians we call when we need any electrical-related help. I discovered Jeff (the owner) and his team almost a year ago right after we moved to a home with minimal to no backyard or side lighting (the back and side yards were utterly pitch black at night). Jeff efficiently installed several motion detector lights that got us through the long dark days of fall and winter with appropriate, energy-efficient lighting. These lights worked so well that we just asked Jeff to deck us out with similar lights in our front yard (which also trends to pitch black after the autumnal equinox).

As other reviewers have written, Jeff is personable and professional, reliable, gives a straightforward quote before launching into any prospective project, and delivers high-quality work with great customer service and courtesy. As Diamond Certified Electrical Service Contractors, Jeff and team are licensed, bonded, and insured, so you don't need to worry about any possible post-project-related "surprises."

Jeff P.

Burlingame, CA

Installed new dedicated 240 volt 50 amp GFI circuit for hot tub. Installed 5 outdoor lighting fixtures. re-wired garage (4 quad GFI plugs & auto garage door plug) GFI plug in bathroom/kitchen New Lighting in Laundry room

Jeff came out in uniform and even wore booties over his shoes to protect our carpet. He told me a little about the company and how it was family owned since 1970. He explained to us how he'd been an electrician for 30 years. His knowledge made us feel at ease about the work being performed. The work was finished a lot quicker than I expected. The work was completed in a quality manner. Jeff and his professional crew kept me informed throughout the project.

Cathy B.

Burlingame, CA

Jeff has been out to my home on a couple different projects. I have been highly satisfied with his work and the company's professionalism. He went over both jobs with me in detail and gave me the price before any work started so there were no surprises. I highly recommend MJB Electric for all your electrical needs.

# MJB Electrical Contractors Survey Responses

## Diamond Certified Testimonials

The following are verbatim customer responses from research that American Ratings Corporation conducted between December 2004 and February 2011. Customer last names have been initialized for privacy.

- "I liked their professionalism and the two guys who came out were professional and put booties on. They wore a uniform. They were really good and very personable. They were clean and made sure everything was clean."*  
-RYAN E.
- "They were very professional. I felt that they did high quality work. The people were good. The boss had two guys working for him and everything worked. They cleaned things up carefully."*  
-LINDA G.
- "I like the quality of the work and the fact that they are going to do the job no matter how tough it is. They keep to their quote and they don't go over, even if the job is harder to do. They did some great work for me."*  
- AL M.
- "As soon as you call for an appointment, they come out to do the work. They clean up their mess. I was very satisfied with them."*  
-BETTY W.
- "They really knew what they were doing. We had them install a ceiling fan, which was tricky in terms of the roof access."*  
-CHUCK P.
- "They showed up on time. They did the work that was expected and I haven't had to call them back for anything. They did all the smoke alarms in our unit and they did a good job."*  
- GARY N.
- "They are prompt and friendly."*  
-JANET B.
- "They were very professional, they offered me advice on electrical safety, and they explained everything before they did it. They were thorough. I knew what to expect in terms of the cost. I have confidence in them."*  
-JUDY F.
- "They were professional and they did a good job. They were neat."*  
-KRISTEN M.
- "They completed the job and seemed to know what they were doing. They did it efficiently."*  
-JOYCE G.
- "They did the work they quoted on schedule and the people were nice. They did the work well."*  
-MICHAEL L.
- "I had a couple of ongoing electrical problems. They were able to indentify exactly what was wrong and fix them."*  
-MIKE S.
- "It was easy to reach him and he got back to me right away. I was able to schedule an appointment right away."*  
- SHARON E.
- "Very conscientious and lots of personal service, they are really good."*  
-MARCIE H.
- "They did the work they said they would do and for the price they said they would do it."*  
-CYNTHIA F.
- "They were very thorough in how they described the problem and the remedy."*  
- ERIN A.
- "They fixed the problem."*  
-GAIL P.
- "It was well over a year ago, but we've had a lot of work done, so I'm a little foggy on details. I know that they did the work on schedule and they basically did everything they said they would do. Everything went okay. There were no problems."*  
-JOHN C.
- "They gave us a price and they stuck by it. They fixed what needed to be fixed with no problems at all."*  
-LEROY S.
- "They did a reasonably good job with the kitchen lighting."*  
-BOB T.
- "They showed up on time and got the work done."*  
-BRIAN C.
- "They were prompt. Their process was explained clearly."*  
-DANIEL D.
- "They knew what the problem was."*  
-LARRY J.
- "They did the diagnosis, the estimate, and the work in one day."*  
-MICHAEL K.
- "They are local. I am just eight minutes away from them."*  
-ROBERT W.
- "Their positive attitude, and they were ready to go when they gave me an estimate. They followed exactly what they estimated. They were very satisfactory and they did an all-around good job."*  
-DALE E.
- "They are prompt and they want to get the job done quickly."*  
-ISABEL M.
- "They were there right on time just as they said they would be. Also, Kathy, the owner's wife, is really good with the follow-up scheduling. Their office has good etiquette."*  
-JOHN A.
- "The customer service, professionalism, they are courteous and they follow up right away."*  
-LILIAN V.
- "Very friendly and family-oriented, they gave us a great deal and did great work."*  
-MAUREEN G.
- "They had a good attitude. They did the work on time and they were very personable. They came in, greeted me, took off their shoes and put pads on their feet. They walked through the house and gave me what I thought was a very fair estimate. They did a fantastic job."*  
-SHELIA T.
- "They came, knew what they were doing and did it."*  
-WILLIAM L.
- "They showed up on time and everyone had a good personality. They put their estimate into writing and they made suggestions that were beyond what I asked them to come for."*  
-DEBORAH L.
- "They give a lot of good information."*  
- RICHMOND U.
- "They showed up on time and did what they said they were going to do. They also answered their phone."*  
- TRENT W.
- "That they did the work they promised to do."*  
-KIMBER B.
- "They did a good job."*  
-TANYA S.
- "They did what they said they would do."*  
-DENISE P.

*"Good customer service, and they communicated well. The team they sent out was friendly and efficient."*

-ELAINE M.

*"They seemed to have a straightforward approach to everything. They did a good job."*

-ROBERT B.

*"I liked the people that did the actual work. They were very good. He is lucky to have good employees."*

-STUART M.

*"When I made suggestions, they were able to do the work."*

-STEPHANIE N.

*"The owner was responsive to my needs and got back back to me whenever I needed something."*

-EMILY B.

*"Jeff seemed like a personable guy that took care of everything on his own."*

-DAVID B.

*"They did the job they said they would and did it without problems."*

-SCOTT S.

*"I like the fact that they did what they said they were going to do and kept me abreast of everything."*

-BOB N.

*"They were flexible."*

-SHAWN C.

*"I like their personnel, they have good competent electricians and they always respond to calls."*

-DAN S.

*"The guy that came out was very good."*

-BOB M.

*"I was able to get a hold of them and they did a good job."*

-KAREN V.

*"Jeff is good and responsive."*

-TONI T.

*"They were responsive to our needs."*

-LARRY H.

*"They got the job done in a competent fashion."*

-DAVE A.

*"They were reliable."*